



Creston & District Society For Community Living

P.O. Box 1820, Creston BC, V0B 1G0 E-mail office.cdscl@shawlink.ca

Ph: (250) 428-2296 Fax: (250) 428-2297

September 01, 2012

Dear Family Member:

Greetings from CDSCL. It is time for the annual newsletter and reports.

Enclosed please find the annual **Executive Director's Report** and **Riding Programs Report** for 2011/12.

Also enclosed is the 2012 **Satisfaction Survey**. This survey is important to provide feedback to help us improve services and programs. Please fill it out and return to the office at Box 1820 Creston BC V0B 1G0 in the self-addressed stamped envelope by September 28th 2012. Last year's survey resulted in 100% satisfaction with 7 people responding to the survey. We hope to get more responses this year.

We have also enclosed a **Complaint/Feedback form** if you have a specific concern or issue you would like to bring up in a formal manner as well as a list of **Rights of Individuals** that have been posted in all residences as a reminder of our commitment to ensuring the rights of individuals supported by CDSCL.

Please be informed that there is still some money available from a bequest to the organization to address extraordinary needs of clients. If you know of any needs for family members, please contact the individual's supervisor or the Executive Director. A current contact information sheet is provided.

If you are interested in becoming a **member** of CDSCL, Society memberships can be purchased for \$5.00 for the 2012/13 year. We are also looking for dedicated individuals to serve on our Board of Directors. If you are interested, or know of someone who would be a good board member, please contact the CDSCL office at 250-428-2296.

Our Annual General Meeting will be held on Monday September 24, 2012 at the CDSCL Day Program 205 7th Avenue N, Creston. Refreshments will be served at 6:00 pm, with the meeting taking place at 6:30 pm. Everyone is invited to attend.

For your information, please find enclosed information on the Kootenay Region Association for Community Living (KRACL)'s annual Conference, which will be held in Cranbrook September 28th to 30th, 2012 and is sponsored by the Cranbrook Society for Community Living.

Don't forget to check out our website at www.cdscl.com for information and reports.

Thank you for your continuing support of this organization and your dedication to your loved ones.

Yours truly,

Peter Feltham
Executive Director.