



Creston & District Society For Community Living

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Dear Care Provider:

Hello from CDSCL. Here are some updates on things that have been happening over the last year.

Enclosed please find the annual **Executive Director's Report** and **Riding Programs Report** for 2010/11 as well as the **2011-2014 Strategic Plan**, which the Board of Directors has developed to help guide this organization over the next three years. We invite input and questions regarding this plan. Please include any comments as part of the enclosed **Satisfaction Survey**. This survey is important to provide feedback to us. Please fill it out and return to the office at Box 1820 Creston BC V0B 1G0 in the self-addressed stamped envelope by November 1st 2011. Last year's survey resulted in 100% satisfaction with 9 people responding to the survey. Suggestions have been noted and are used in reviewing programs and services provided by CDSCL.

We have also enclosed a **Complaint/Feedback form** if you have a specific concern or issue you would like to bring up in a formal manner as well as a list of **Rights of Individuals** that have been posted in all residences as a reminder of our commitment to ensuring the rights of individuals supported by CDSCL.

Please be informed that there is some money available from a bequest to the organization to address extraordinary needs of clients. Enclosed is a copy of the Terms of Reference for this **Client Fund**. If you know of any needs for family members, please contact the individual's supervisor or the Executive Director. A contact information sheet is provided, which includes the names of the recently elected Board of Directors.

It is time again for our three-year **Accreditation Survey**. An information sheet on the upcoming survey to be held at CDSCL October 24th to 26th is enclosed.

If you would like to receive correspondence and newsletters by e-mail, please let us know by sending a message to us at office.cdsc@shawlink.ca. Also, check out our website at www.cdsc.com for information and reports.

If you are interested in becoming a **member** of CDSCL, Society memberships can be purchased for \$5.00 for the 2011/12 year. We are also looking for dedicated individuals to serve on our Board of Directors. If you are interested, or know of someone who would be a good board member, please contact the CDSCL office at 250-428-2296.

Thank you for your continuing support of this organization.

Yours truly,

Peter Feltham
Executive Director